TEAM International Cooperates With Telenor Denmark as the Strategic Software Development Partner

The Client
Telenor Denmark --part of the Telenor Group, currently ranked as one of the world’s largest mobile operators with over 184 million mobile subscriptions worldwide with operations in 14 countries and more than 40,000 employees. Headquartered in Oslo, Norway and incorporated in 1855, Telenor has a proud heritage of more than 150 years of telecom experience.

The Industry
Telecommunications

The Challenge
Telenor searched Eastern European marketplace for an application development and maintenance outsourcing company. After a rigorous selection process TEAM International was chosen as a partner to perform software development lifecycle functions such as application development, QA & testing, business analysis and configuration management.

Project Scope
- Application Development
- QA & Testing
- Configuration Management
- Business Analysis

The Solution
Telenor started a dedicated development center in the beginning of 2011. 3½ year later we have successfully taken more than 50 people on board and are now covering .NET, Java, test, configuration management and business analysis in the Kharkov DDC.

In 2014 Telenor Denmark started on the largest and most ambitious project ever. A completely new IT stack is being implemented and TEAM has been selected to develop a new .NET web application, which will serve as the interface to both external customers and internal employees. This is a new long term commitment between Telenor and TEAM who will provide 50 people for the project during development phase.

Engagement Model
Dedicated Development Center

Functions being performed:
- Implementing a new middleware platform based on JBoss, which puts all the workflows from Weblogic to JBoss.
- Creating new payment methods for Telenor’s webshop on www.telenor.dk.
- Implementing new mobile subscription products in all Telenor sales channels including webshop, retail self-service website and the CRM system used by Telenor call center.
- Adding new and enhancing existing self-service features on www.telenor.dk, thereby reducing the load on Telenor call center.
- Creating new web application for error reporting in the business segment.
- Adding new features and bugs fixing on Telenor’s project portfolio management system.
- Bug fixing on all important Telenor applications.

The team continues to expand the relationships in terms of resources and functions performed. The relationship has evolved to the point where team will run independent projects in Kharkiv with project manager, architects, developers, QA, CM, and BA onsite.

Resources
- .NET Developers
- JAVA Developers
- Front End Developers
- QA Testers
- Configuration Manager

Platform/Technology
- ASP.NET MVC 4
- C#
- EPiServer CMS
- JavaScript: JQuery, Require.JS, other 3rd party components
- HTML/CSS: HTML5, CSS3, SCSS

Result
TEAM International has become a strategic partner to Telenor Denmark. The team continues to grow in terms of function and personnel, assisting Telenor in addressing business challenges and creating and delivering cost-effective robust software solutions.